

FAIRMONT EMPRESS EARNS HONOUR AS ONE OF WESTERN CANADA'S BEST HOTELS IN CONDÉ NAST TRAVELER 2025 READERS' CHOICE AWARDS

- The iconic landmark in Victoria, BC is recognized as #2 Hotel in Western Canada -



VICTORIA, BC (October 7, 2025) – <u>Fairmont Empress</u> has been recognized as the #2 Hotel in Western Canada in the prestigious *Condé Nast Traveler 2025 Readers' Choice Awards*. This accolade reflects the property's upward trajectory as it steadily climbs in rankings with Condé Nast Traveler readers year after year.

With its storied history, world-famous Afternoon Tea, and recent revitalization, including a newly reimagined Fairmont Gold experience, Fairmont Empress continues to impress travelers from around the globe. The hotel's sustained rise in the Condé Nast Traveler rankings now underscores its reputation as one of Canada's most celebrated properties.

"This recognition is a true honour and a reflection of the remarkable people who make Fairmont Empress what it is today," said General Manager Dan McGowan. "Our passionate colleagues bring extraordinary moments to life for our guests every day, and the vision and continued investment of our ownership empower us to elevate the guest experience continuously. Being named among the very best in Western Canada is a shared achievement—one that celebrates the stalwart efforts of our entire team and the steadfast support of our owner."

The Condé Nast Traveler Readers' Choice Awards are among the most respected and long-standing recognitions in the travel industry, celebrating the world's best hotels, resorts, destinations, and hospitality experiences as voted on by hundreds of thousands of readers worldwide. This year, more than 757,000 people casted votes to rate hotels on service, design, location, food and beverage, and overall guest experience.

Adding to this achievement, Fairmont Empress was also recently named the #1 Canadian City Hotel in Travel + Leisure's 2025 World's Best Awards. The hotel continues to earn top



recognition due to its deep commitment to creating exceptional and memorable guest experiences, and ongoing enhancements and extensive renovations.

A pivotal chapter in the hotel's legacy began in 2014, when Nat Bosa purchased the property. With a grand vision, Mr. Bosa spearheaded the remarkable \$60+ million 'Return of the Queen' renovation, meticulously revitalizing the hotel in 2017 while retaining its heritage and introducing contemporary design and amenities. His continued investment in Fairmont Empress was exemplified by the launch of the new Fairmont Gold experience, which features 88 elegantly appointed guest rooms and suites, an exclusive spacious lounge with sweeping harbour views, and a host of elevated amenities designed to offer guests the ultimate in comfort and sophistication. In 2024, the hotel welcomed a new Harbour View Terrace, and the capital investment planned over the next two years demonstrates Bosa's commitment to making Fairmont Empress a top luxury hotel in the world and a source of pride for the local community.

For more information or to book a stay at Fairmont Empress, visit www.fairmontempress.com

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About Fairmont Empress

Recognized as the #1 Canadian City Hotel in Travel + Leisure's 2025 World's Best Awards and honoured as the #2 Western Canadian Hotel in the 2025 Condé Nast Traveler Readers' Choice Awards, Fairmont Empress is located in the heart of Victoria, BC overlooking the city's sparkling Inner Harbour. The MICHELIN Key and Forbes-recommended hotel is a distinguished 4 Green Key property committed to sustainable practices—and is proud to be double Green Key certified, with its meeting space earning its own Green Key certification. The 1908 historic site offers 431 beautifully appointed guest rooms and suites, Fairmont Spa featuring signature West Coast experiences, and Q at the Empress, which serves Pacific Northwest cuisine accompanied by an award-winning wine list, all while being home to one of the world's most iconic Afternoon Tea experiences. Following a \$60+ million restoration completed in 2017, the hotel has transformed into an elegant must-visit destination where modern luxury intertwines with timeless charm. In 2023, the property introduced a reimagined Fairmont Gold Experience, 88 Fairmont Gold rooms await to be guests' home away from home, while a newly renovated lounge offers guests a cozy haven in the city and a private outdoor terrace peers over a perfectly manicured landscape. Historic Hotels Worldwide honours the property's prestigious grounds as one of the Top 25 Most Magnificent Gardens in the World, making it the perfect starting point for exploring Vancouver Island's stunning natural beauty.

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Photos: High resolution photos and video can be downloaded by visiting the link.

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